

South Carolina  
**DEPARTMENT OF HEALTH AND HUMAN SERVICES**  
Post Office Box 8206  
Columbia, South Carolina 29202-8206  
[www.scdhhs.gov](http://www.scdhhs.gov)  
November 3, 2009

Phys  
MC  
Hosp  
Med Clin  
MHRC  
Pharm

## MEDICAID BULLETIN

**TO: Providers Indicated**

**SUBJECT: Pharmaceutical Care Coordination Program Pilot**

Effective November 1, 2009, SCDHHS began a Pharmaceutical Care Coordination Program for children 6 years old and younger, receiving antipsychotic or sedative medications used to treat mental and behavioral health disorders. Beneficiaries enrolled in Medicaid managed care organizations will not be affected by this change. This program will expand efforts currently being undertaken to improve compliance and outcomes of beneficiaries receiving treatment with these medications.

First Health Services Corporation, Medicaid's Point of Sale Contractor, will manage the pharmaceutical care coordination. This program will avoid duplication of existing services and serve as a "safety net" to catch any problems that might have fallen through the first level of care.

Beneficiaries will be identified based on historical pharmacy claims data. Those who are enrolled will receive education related to their condition, with focus on identifying adverse effects that result from their drug therapy. Refill reminders and transportation issues will also be discussed with the care givers of the beneficiaries.

Prescribers will be contacted to ensure appropriate monitoring of patients receiving these medications and to communicate any concerns identified during interaction with the beneficiaries. Pharmacy providers may be contacted to coordinate refills and ensure adequate, uninterrupted supply of medications for the enrolled beneficiaries.

If you have any questions regarding this bulletin or any other Medicaid billing or policy questions, please contact your Program Representative at (803) 898-2876. Thank you for your continued support and participation in the South Carolina Medicaid program.

/S/  
Emma Forkner  
Director

EF/mgd

**NOTE:** To receive Medicaid bulletins by email, please register at <http://bulletin.scdhhs.gov/>. To sign up for Electronic funds Transfer of your Medicaid payment, please go to: <http://www.dhhs.state.sc.us/dhhsnew/hipaa/index.asp> and select "Electronic funds Transfer (EFT)" for instructions.